FIRST – desktop viewer software
Instructions for first use

Version 3 - July 4, 2025

This document outlines the personal computer hardware requirements and provides step-by-step instructions for successfully installing and launching the FIRST – Desktop Viewer software on your computer.

System Requirements:

1. *Windows 10/11*
2. *Display resolution: 1200x800*
3. *Disk free space: >=500MB*
4. *Starting from software version 2.0.0, the FIRST desktop viewer is also compatible with macOS 11 (Big Sur) or later*

Prerequisite: Product Registration

Access to the private download area is available to all users after product registration. If you have not yet registered your product, please do so using the online form at: https://restech.it/register/

Installation and startup:

1. *Once registered, access the private section of the RESTECH website here: https://restech.it/login/.*
2. *Depending on your processor architecture (XXX indicates the sw version and may change):*
   a) *If you are using an Apple laptop with an Intel 64-bit architecture, download the **first-viewer-XXX-osx-x64.zip compressed folder.***
   b) *If you are using an Apple laptop with an ARM 64-bit architecture, download the **first-viewer-XXX-osx-arm64.zip compressed folder.***
   c) *If you are using a Windows-based system, download the **first-viewer-XXX.zip compressed folder***
3. *Create a folder on your computer and name it "FIRST – Desktop Viewer."*
4. *Extract the contents of the compressed folder into the newly created "FIRST – Desktop Viewer" folder.*
5. *To run the software:*
   - *For macOS-based systems: double-click the "resmonfirst-desktop-serial.app" icon*
   - *For Windows-based systems: double-click the icon "resmonfirst-desktop-serial.exe."*
6. *Follow the instructions provided in the FIRST User Manual to operate the software effectively.*

Tips for seamless usage

- ✓ *For Windows users: to simplify the software launch, consider creating a shortcut to the "resmonfirst-desktop-serial.exe" file and placing it on your desktop.*
- ✓ *Avoid renaming or moving the "FIRST – Desktop Viewer" folder to prevent software malfunction and issues with the shortcut.*